

Dear Commissioners:

Don't prevent states from fixing my cell phone problems. I am writing to oppose CG Docket No. 04-208 and WT Docket No. 05-194, which will unjustly take away the authority of states to tackle problems with cell phone service, including abusive cancellation penalties. Worse, the proposal will put in place a weak set of cell phone company-endorsed rules that offer no improvements in service or enforcement.

It's time to adopt policies that force cell phone companies to improve the level of service they provide to consumers. Right now my cell phone company charges for incoming and outgoing calls, as do all of them. That means if I receive a call from someone who owns a Verizon phone, Verizon gets money and Cingular gets money on the same five minutes.

Every month my cell phone company makes another \$5.00 on me because they bill me when I reach a \$5.00 remaining balance. I never get to use that last \$5.00. It's a \$5.00 additional profit for Cingular every month.

I have a small business. I have used my cell phone number as a contact for my small business. I am not allowed to keep that number if I should move to a different provider, even if that provider offers (which is absolutely the case) a much better deal for me than Cingular. If I changed phone numbers that would hurt my business immeasurably.

My cell phone company has me between a rock and a hard spot. It is not free enterprise, when I would lose untold dollars if I were to make a change. Please allow legislation that would allow fair and equitable charges for the use of cell phones and please create legislation that would allow phone numbers to go with the customer. Thank you. Michael A. Manchester.

Although CG Docket No. 04-208 purports to address consumer frustration with confusing cell phone bills, hidden fees and misleading advertising, the proposal does little for consumers. In the name of helping us, the agency is proposing to block states from passing their own pro-consumer laws. As bad, WT Docket No. 05-194 would bar state courts from enforcing state law when it comes to unfair and abusive cell phone contracts. That's going too far.

States are responding to consumer complaints. Don't stop them! And don't give in to adopting weak, industry-drafted rules in their place. The FCC should stand up to the cell phone industry, and respect states rights and strong consumer protections.

Sincerely,
Michael A. Manchester